

Job Description: Digital Tech & Functional Analyst

Job Purpose

As Digital Tech & Functional Analyst, you will support the delivery team providing technical analysis and functional requirements useful to design and document clients projects and product roadmap implementations. This is a permanent role and will report to the Digital Tech PM. It may require international travel to other offices and sites.

Key Responsibilities

- Analyzing and evaluating existing systems for performances in the digital segment
- Performing gap analysis and suggesting solutions
- Optimizing existing processes related to the UX/UI concepts
- Improving the customer's journey related to the digital segment
- Meeting the project's deadline with autonomy and cooperating with the team

Specialized Knowledge And Required Skills

- Good analytical and technical insight into Digital/Mobile/Web applications
- About 3-4 years of experience in digital project management functions
- Taking requirements and working with development teams and areas of the company
- Technical knowledge to work with the Technology team (web and mobile app development)
- Experience with UX/UI concepts and conducting customer journeys and user stories for the development of new features
- Working on digital projects in first-level companies
- Excellent analytical and problem-solving skills
- Experience and understanding of agile methodologies
- Ability to use project management software
- Good communication skills
- Good cooperation skills
- English proficiency

Preferred Skills

- UX/UI skills are considered a plus