

Job Description: Mobile/Web Quality assurance specialist

Job Purpose

Before a digital product is released to the public, it goes through a lot of quality assurance testing: the QA manager organizes and manages that testing. In fact, the QA lead is just as responsible for a successful product launch as the engineers or developers involved in that project. This is a skilled profession that requires previous experience in mobile/web quality assurance, along with prior management experience. Candidates who enjoy testing products and working in fast-paced environments are a great fit for this role. This is a permanent role and will report to the Head of digital Delivery. It may require international travel to other offices and sites to support deployment

Key Responsibilities

- Proven experience in leading small to large groups of testers
- Review requirements, specifications and technical design documents to provide timely and meaningful feedback
- Create detailed, comprehensive and well-structured test plans and test cases
- Estimate, prioritize, plan and coordinate testing activities
- Design, develop and execute automation scripts using open source tools
- Identify, record, document thoroughly and track bugs
- Perform thorough regression testing when bugs are resolved
- Develop and apply testing processes for new and existing products to meet client needs
- Liaise with internal teams (e.g. developers and product managers) to identify system requirements
- Monitor debugging process results
- Investigate the causes of non-conforming software and train users to implement solutions
- Track quality assurance metrics, like defect densities and open defect counts
- Stay up-to-date with new testing tools and test strategies
- Supervise the post go-live

Specialized Knowledge And Required Skills

- Demonstrably strong familiarity with QA processes and procedures
- Strong familiarity with mobile and web development platforms
- People management skills
- Prior experience in testing an end to end mobile/web solution
- Proven work experience in software quality assurance
- Strong knowledge of software QA methodologies, tools and processes
- Experience in writing clear, concise and comprehensive test plans and test cases
- Hands-on experience with both white box and black box testing
- Hands-on experience with automated testing tools
- Solid knowledge of SQL and scripting
- Experience working in an Agile/Scrum development process
- Fluent technical English is required
- Willing to travel internationally
- Copes well under pressure
- Goal Oriented

Preferred Skills

- Experience with performance and/or security testing is a plus